



General Rental Conditions (GTC) Car Rental LBC

1) General Provisions

1.1 Purpose and scope

These GTC govern the rental of vehicles by Lübeck Airport. The purpose is to establish clear regulations regarding the rights and obligations of the contracting parties (landlord and renter) and to ensure that the vehicle rental process runs smoothly.

1.2 Contractual partners

The contracting parties are Lübeck Airport (hereinafter referred to as the "Lessor") and the respective customer (hereinafter referred to as the "Tenant"). If you have any questions, the landlord can be reached at the following e-mail address: autovermietung@flughafen-luebeck.de

1.3 Applicability of the GTC

These GTC apply to all contracts for the rental of vehicles between the Lessor and the Lessee. Deviating conditions of the tenant will not be recognized, unless the landlord expressly agrees to their validity. By booking the vehicle, the renter acknowledges the validity of these GTC.

2) Conclusion of contract and rental period

2.1 Booking process

The reservation of the vehicle is made via the website of the rental company.

2.2 Conclusion of contract

The rental agreement is concluded upon receipt of the booking confirmation from the landlord.

2.3. Rental period

The rental period is specified in the rental agreement.

2.4 Extension of the rental period

Extension of the rental period is only possible with the prior consent of the rental company and subject to availability of the vehicle. The tenant must inform the landlord by telephone in good time before the end of the rental period of the request for an extension and ask whether an extension is possible.

2.5 Early return

If the renter returns the vehicle before the end of the agreed rental period, there is no right to a refund of the pro-rata rental price.

3) Vehicle pick-up and drop-off

3.1 Condition of the vehicle at pick-up

The vehicle will be handed over to the renter with a full tank of fuel or fully charged, cleaned and in a roadworthy condition.



3.2 Return obligations

The renter is obliged to return the vehicle at the agreed place and time in the same condition in which it was taken over. The vehicle must be returned with a full tank of fuel. In the case of electric vehicles, one charge is included in the price, so that the car can be returned unloaded. If damage has occurred to the car, the renter is obliged to indicate this when returning it to the airport service.

A final cleaning in the normal scope is included in the rental price. Smoking in the vehicle is prohibited, transporting pets is only permitted in a transport box. If special soiling or damage is found in or on the vehicle, the rental company reserves the right to charge the renter additional cleaning costs / repair costs.

4) Rental price and payment terms

4.1 Rental price calculation

The rental price consists of a daily rental price and special services (e.g. child seat).

4.2 Payment methods

Payment is made directly at the time of booking on the website of Lübeck Airport by credit card.

4.3 Deposit

The landlord does not charge a deposit.

4.4 Additional fees

Parking fees or fines incurred during the rental period must be borne by the renter. These are to be paid immediately by the tenant.

5) Obligations of the tenant

5.1 Due diligence obligations

The renter undertakes to treat the vehicle with care and to use it exclusively as intended.

5.2 Terms of Use

The vehicle may not be sublet or made available to third parties. The use of the vehicle is only permitted on public roads and within the framework of the road traffic regulations. Trips to other countries are not permitted. The vehicle may only be driven by the renter who signed the rental agreement. Driving by other people is not permitted. In the event of a violation of this regulation, the landlord reserves the right to terminate the rental agreement without notice and to assert claims for damages.

5.3 Reporting obligations in the event of damage and accidents

Damage, accidents or technical problems must be reported to the landlord immediately. In the event of accidents, the police must also be notified.

5.4 Responsibility for traffic violations

The tenant is responsible for all traffic and parking violations committed during the rental period. The tenant indemnifies the landlord from all associated costs and fines.



5.5 Emergency contact

In the event of damage, accidents or technical problems during the night when the airport is closed, the renter can contact the lessor at the following emergency number: +49 (1)71/ 4148 348. The emergency contact is only available for urgent cases that require immediate assistance.

6) Insurance and liability

6.1 Insurance

The rental vehicle is fully insured by the rental company. The insurance covers damage caused by accidents caused by the renter's own fault, with the exception of damage caused by gross negligence or intent on the part of the renter. The insurance of the rental vehicle does not cover damage caused if the vehicle is driven by another person who is not named as the driver in the rental agreement.

The insurance covers:

- Liability insurance: Coverage of damage to third parties with a sum insured of €100 million (personal injury) and €100 million (property damage)
- In the event of personal injury, the sum insured is limited to €15 million per person
- Comprehensive insurance: Protection against self-inflicted damage (without excess) with the exception of damage caused by gross negligence or intent on the part of the renter.
- Accident reporting obligation: The renter must provide a detailed accident report in the event of damage or accident.
- Exclusions: The insurance does not cover damage caused by disobeying the highway code, participating in illegal street races, or driving under the influence of alcohol or drugs.
- Claims management: The tenant is obliged to notify the police immediately in the event of damage and to inform the landlord immediately. The tenant must cooperate in the claims settlement and provide all necessary information and documents.

6.2 Liability of the tenant

The renter is liable for damages caused by improper use or violations of the Terms of Use.

6.3 Limitation of Liability and Exclusions

The liability of the landlord is limited to intentional or grossly negligent breaches of duty. Liability for indirect damages or loss of profit is excluded.

7) Termination and cancellation of the contract

7.1 Ordinary termination

The rental agreement ends at the end of the agreed rental period and the proper return of the vehicle.

7.2 Extraordinary termination

The landlord is entitled to terminate the lease agreement extraordinarily in the event of significant violations of these GTC or statutory provisions.

7.3 Consequences of Termination of Contract

Upon termination of the rental agreement for any reason, the renter must return the vehicle immediately to the agreed location. Any outstanding payments, claims for damages or other claims of the rental company must be paid immediately upon return of the vehicle.



7.4 Cancellation

The renter can cancel the booking free of charge until the start of the rental. To do this, he must contact Lübeck Airport (autovermietung@flughafen-luebeck.de) by e-mail. Cancellation after the rental has begun is not possible and no refund will be given.

8) Data protection

8.1 Collection and processing of personal data

All personal data collected in the context of car rental will be processed in accordance with the applicable data protection regulations and will only be used for car rental. The tenant agrees that his data will be electronically processed and stored by Lübeck Airport within the framework of the contractual relationship.

The tenant has the right to request information about the data stored about him at any time. In addition, he can request the correction, deletion or restriction of the processing of his personal data, if this is legally permissible.

8.2 Data Disclosure

The data will not be passed on to third parties without authorization, unless there is a legal or official obligation to do so.

9) Final provisions

9.1 Severability clause

Should individual provisions of these GTC be or become invalid, the validity of the remaining provisions shall remain unaffected. The invalid provision shall be replaced by a provision that comes closest to the economic purpose of the invalid provision.

9.2 Clarification of Jurisdiction and Applicable Law

For disputes in connection with car rental at Lübeck Airport, the place of jurisdiction and the applicable law of the location of the rental company shall apply.

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