



General Terms and Conditions E-Charging Service

1) Rules for using the service

The e-charging service is used when the vehicle is handed over to the staff at Lübeck Airport. During your absence, the vehicle will be driven to another location on the airport site to be charged. On your return, the vehicle will be ready for collection in the car park. The key will be left with the airport staff for collection.

2) Liability rules

The parking regulations for car park P2/P3 apply from the moment you enter the airport car park. During the loading process, Lübeck Airport is liable under its liability insurance for damage caused intentionally and/or through gross negligence by its staff. After loading, photographs will be taken to document the time the vehicle is parked in the designated car park. The car park regulations will then apply again. No further liability is accepted. Lübeck Airport does not assume any duty of care.

In the event of storm damage or other unforeseen events beyond the control of the airport, such as natural disasters, no liability is accepted for damage to the vehicle. No liability is accepted for damage caused by animals, wind-blown objects or contamination by trees, plants, animals or dust. Lübeck Airport reserves the right to repair any damage caused by its employees in its own authorised workshops.

When the vehicle is returned to the customer by Lübeck Airport, the vehicle is deemed to have been handed over properly unless any complaints are made to the airport immediately before leaving the car park.

3) Duration

In the event of a delay in the return of the vehicle, the customer must notify us immediately and inform us of the estimated time of arrival. The customer is obliged to remove the vehicle from the car park immediately after the end of the contract. Failure to do so will result in additional parking charges (P2/P3).



4) Information on payment terms and charges

The charges for the e-charging service must be paid in cash or by card when you return to the Airport Service Centre. The cost includes the service fee, the parking fee and the kilowatt hours used. Kilowatt hours used. The charge is based on the duration of parking and the kilowatt hours used. The price of the service is based on the price list in force at the time the contract is concluded.

5) Cancellation policy

The customer may cancel the contract at any time before the agreed handover time by email using the cancellation button in the booking confirmation. If the cancellation is made up to 24 hours before the agreed delivery time, the cancellation is free of charge for the customer. If the cancellation is made later, the customer must pay a cancellation fee of €20. Lübeck Airport also has the right to cancel the service without giving reasons up to 24 hours before the handover time.

6) Privacy policy

All personal data collected as part of the loading service will be processed in accordance with the applicable data protection regulations and will only be used for the loading process. The customer agrees that his data may be electronically processed and stored by Lübeck Airport within the framework of the contractual relationship. The data will not be passed on to third parties without authorisation, unless there is a legal or official obligation to do so.

7) Place of jurisdiction and applicable law

For disputes in connection with the e-charging service at Lübeck Airport, the place of jurisdiction and applicable law is the location of the airport.

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Stöcker Flughafen GmbH & Co. KG · Blankenseer Straße 101 · 23562 Lübeck